Supporting Community Awareness with Public Photo Displays

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Introduction

- Understanding how public digital displays can support community
- Foster a sense of identity and history
- Considering boundaries, relationships and change
- Exploring the display as a probe

Wray, Lancashire

- Rural community
- 16km from Lancaster city
- Population under 500
- Around 120 houses
- Experimental wireless mesh network





The Wray Photo Display

- Cycles through image galleries
- Touching an image opens larger version
- Post and read comments.
- Deployed in village hall, then post office



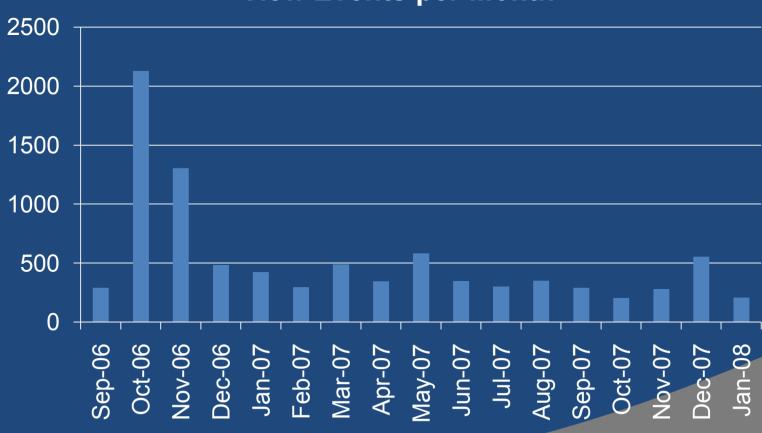


Display Content



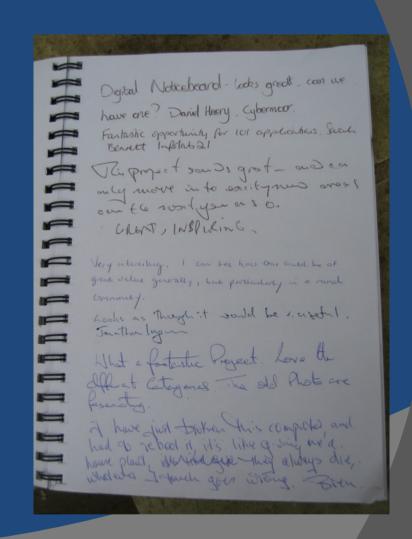
Usage Data





Feedback

- Praise for historical photos
 - Frequently suggested type of content
 - Hundreds uploaded
 - "A great way of recording a living history of Wray"
- Current events were also popular
 - "...opportunity to see some of the activities and scarecrows I missed"
 - "...especially for those who are new to the village"



Observations

- Use of the display at community events to observe use
- Acts as a conversation piece
- Supports reminiscing between friends, and fosters discussion between strangers





Supporting Ties

- Awareness of current events
- Catch-up with missed events
- Former residents can keep in touch
- Discover historical roots, family history etc

Issues

- Boundaries and Control
 - Who should have access?
- Appropriateness of Content
 - Moderation
 - Privacy
 - Copyright
 - Child protection

Summary

- The display shows promise for fostering a sense of local identity and history
- Supports community relationships across distance and time
- Useful as an investigative tool for learning about deployment environment
- Social issues surrounding image display need careful consideration